

# meningococcal b vaccine benefits

## GUIDE TO CALLING HEALTH INSURANCE

To contact your health insurance carrier regarding your benefit, locate the Customer Service phone number for members on the back of your insurance card.

### Gather this information before calling your health insurance carrier

Your Social Security number: \_\_\_\_/\_\_\_\_/\_\_\_\_

From your insurance card:

- Policy number or member ID: \_\_\_\_\_

- Member/Customer Service phone number: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Description of procedure or service: Meningococcal B Vaccine

Medical billing codes for procedure or service: Bexsero 90620 or Trumenba 90621

Prior to speaking with Customer Service, you will enter basic information about yourself and your plan into an automated system. When prompted, select **medical benefits** as the reason for your call.

Once you're connected with Customer Service, ask the following questions. Write down the answers:

1. Representative or customer service agent's name: \_\_\_\_\_
2. Is the service/procedure a covered benefit?  Yes  No
3. Is the service/procedure a covered benefit under the medical or pharmaceutical benefit?  
 Medical  Pharmaceutical
4. Is the service/procedure considered preventative?  Yes  No
5. Does a co-pay apply?  Yes  No If yes, how much? \_\_\_\_\_
6. Does a deductible apply?  Yes  No  
If yes, how much? \_\_\_\_\_ How much of the deductible has been met to date?  
\_\_\_\_\_
7. Is this a covered service/procedure if performed at Student Health Services?  Yes  No
8. Is this a covered service/procedure at the OSU pharmacy?  Yes  No
9. Is this a covered service/procedure at other Corvallis area medical provider or retail pharmacy locations?  
 Yes  No  
If yes, where? Location(s): \_\_\_\_\_
10. Reference number for your call: \_\_\_\_\_
11. Date of your call: \_\_\_\_/\_\_\_\_/\_\_\_\_ Time of your call: \_\_\_\_\_ AM PM
12. Additional notes: \_\_\_\_\_  
\_\_\_\_\_

Student Health Services  
201 Plageman Building, Room 118  
Corvallis, OR 97331  
Phone: 541-737-7573 Fax: 541-737-9665  
Email: [Immunizations@oregonstate.edu](mailto:Immunizations@oregonstate.edu)

