

ANSWER THE CALL

HELP CONTACT TRACERS ADDRESS COVID-19

HOW DOES CONTACT TRACING WORK?

Contact tracing means tracking down people who may have come in contact with someone who has COVID-19. It helps stop the spread of the virus.



1 Public health workers will call or text you about your potential exposure and tell you what to do next.



2 You may need a COVID-19 test at Student Health Services or your primary care provider.



3 You may need to quarantine for 14 days to avoid exposing anyone else to the virus.



Remember: Whether you test positive or not, continue to wear a face covering, stay 6 feet away from others, avoid large gatherings and be alert to any symptoms.

WHAT IS CONTACT?

For COVID-19, “**close contact**” means you were within 6 feet of an infected person for a total of at least 15 minutes over a 24-hour period, starting sometime in the two days before that person became sick, even if both of you were wearing masks.

Public health contact tracers will leave a voicemail or send a text if you don't answer the phone. **Please call them back!**

A CONTACT TRACER WILL ASK YOU:

- If you need an interpreter in a language other than English
- Your name, date of birth and where you live
- If you have any COVID-19 symptoms
- If you need a place to stay
- If you need food or have other needs to help you stay at home
- Your race, ethnicity, language and disability information

A CONTACT TRACER WILL NEVER:

- Ask for your Social Security number
- Ask for bank account/credit card numbers
- Ask your immigration status
- Tell you to pay for this service
- Threaten you or your family with jail if you don't talk to them



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