

Minutes
Student Health Advisory Board Meeting, October 18, 2013.
Oregon State University Student Health Services

I. Call to Order.

A meeting of the OSU SHS Student Health Advisory Board was held in 322A Plageman, Monday October 18, 2013. SHAB chair Hunter Alldredge called the meeting to order at 10:00am.

II. Attendance.

Students

Hunter Alldredge

Ryan Boone

Megan Guerre

Caitlin Ortega

Erika Sinn

Jin Yin

SHAB applicant Benjamin Au

Voting Faculty

Ashleigh Stubblefield

Non-Voting Faculty

Jenny Haubenreiser, Executive Director

Jeff Mull, Interim Director

III. INTO Liaison Emily Lawton

A. Jin Yin, ASOSU Task Force Director of International Affairs, brought to SHAB a list of questions and responses from Emily Lawton of INTO concerning student knowledge and access to insurance, health services off and on campus, and how SHS and SHAB can improve student health.

B. More questions from SHAB members related to international students utilization of health care and the SHS: Why do you go to the doctor? How many times have you seen a doctor in the last year? Do you know how to pay a bill? Do you know how to contact the emergency room? Are you aware of Student Health Services? Do you know how to file an insurance claim? Do you know how to establish a payment plan? Can you interpret an itemized hospital bill? Do you know someone who can explain billing to you? Do you understand what referrals are? What do you come to SHS for? Jin pointed out that females may not be comfortable asking their (male) language advisors for help with a health care issue or visiting the SHS?

C. Jin will prepare questions for a health care survey and interviews early in Winter Term.

D. Discussion of insurance information sessions, posters and pamphlets to help students learn about health care and the SHS. Ashleigh noted that international students are not always INTO students. Sometimes interpreters are necessary, and SHS uses Language Line. SHS Billing/Insurance office staff are available to help students.

IV. Draft 2013-2014 SHS Strategic Priorities

A. Jeff Mull presented the draft 2013-2014 SHS Strategic Priorities.

B. Discussion of Cover Oregon, plans for a Dental Clinic and Collegiate Recovery Community in remodeled Black Cultural Center building, two-year contract for SHS Satellite Clinic in new residence hall, dental services available at Benton County Health Department, and SIFC working with SHS and SHAB to keep student health fees down. Foundation funds, not student health fees, are used to remodel buildings.

V. Cover Oregon Education, Outreach and Enrollment Assistance

A. Cover Oregon Student Assister training today, October 18, 2013, contact Karen.Volmar@oregonstate.edu

B. <http://www.coveroregon.com/cpa/training-community-partner>

VI. Leadership

A. SHS Executive Director Jenny Haubenreiser introduced herself to SHAB.

VII. Adjournment.

A. Meeting adjourned at 11:00am.

B. SHAB Meeting Friday October 25, Conference Room A, 10:00-11:00AM

Minutes reviewed by Jenny Haubenreiser.

Minutes submitted by Claire Younger.